

# COMPANY INTRODUCTION

S ERANDIPIANS
DMC Partner





# **CEO** Greeting

Kim's M&T has been providing creative tourism all-in-one solutions since 1991, a dynamic team of more than 70 professionals working with DMC experts in more than 40 countries to provide services that combine our expertise with the unique characteristics of destinations.

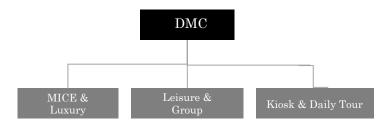
Kim's M&T combines tourism and travel expertise with deep knowledge of Korean culture and history. Our professionalism and authenticity cannot be reached by any other travel agency in Korea.





CEO Chun Choo Kim





Found in March, 1991

Field Destination Management Company,

Housing & Logistic Bureau

Staff 25

Website www.beyondkims.com

Certification Virtuoso Supplier in Process





문화제육관광부 Westery of Curbans, Sports and Tauri

대통령상 관광진흥탑 1천만불탑 수상



서울시 우수여행사 지 정



Strategic Planning



Event planning by a professional coordinator with various event experiences

Successful event planning and operation by understanding customer needs



Event Operation



Establishment
of system
infrastructure
for online
events, such as
video, lighting,
relay, sound,
and
interpretation

Professionals
with clear
understanding
of international
conferences and
experiences.



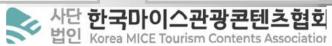
Global Network



Establishment of major multinational networks through long-standing inbound corporate events.

Providing global standard service through numerous experiences and high level understanding with multinational companies











# Kim's M&T History



#### **March 1991**

- Established KIMS TRAVEL SERVICE CO., LTD.
- Business for USA & EUROPEAN Countries



#### 1992

- Extend Business to South East Asia countries
- Business for Global Market



- Launch business for Daily city tour
- Extend business for Int'l Conference
- Be awarded Prize of National President (Promotion of Tourism industry)





- Build Overseas business Network

#### 1996

- Open Convention Dept.



# Kim's M&T History





- Designated as outstanding travel agent for attracting foreign tourists, authorized by Ministry of Culture, Sports and Tourism

#### 2012

- Awarded appreciation plaque of inducement of foreign tourists



#### 2013-2015

- The Best Local Operator by **Viator** 



#### 2013

- Partnership with Pacific World | Part of TUI Travel PLC

#### 2014

- The Best SMA Member by Seoul MICE

#### 2016

2014 - 2016

- Recognition Award for the excellent service for 2016 Rotary International Convention as a transportation logistic company

- The Best Consecutive SMA Member

- Recognizing 3 years of Distinction



#### 2015

- Preferred Partner of International Hotel Business by C-trip
- Best Event Agency by CEI 2015
- The Best SMA Member of 2015 by Seoul Tourism Organization
- Recognition Award for the great achievement by Ministry of Culture, Sports and Tourism





As Korea's 1<sup>st</sup> generation inbound travel agency, Kim's M&T has been recognized its 30+ years of expertise.

Destination Management Company MICE Strategic Planning and Operation

Identify the needs and objective of multinational companies in advance, prepare the proposals by analyzing the necessary factors and services.

Planning, Operating, Sales of individual, FIT, Tailor-made tour programs.

Professional Conference Organizer

Leisure Inbound Develop the most suitable product by identifying and considering the needs of customers around the world.

Housing Bureau
Key coordinator of Logistic, Housing and Tour Operation



# **Experience of managing various Multinational Conference**

Responsible for managing and planning meetings, incentives, conferences and events for multinational companies around the world.

Suggests optimal method for systematic planning and flexible operation and events

#### FIT, Tailor-made, Luxury Tour and Services

Developing and proposing new programs by identifying customer needs.

Providing advanced concierge services for all necessary tasks to maintain the best services during the stay.

#### Logistic

Over 10,000 transport and logistic experiences per month with our vehicles.

Determine and project the optimal people and fuel efficiency per vehicle operation.

Providing the best convenience features during clients' stay in South Korea.

#### **Housing Bureau**

Establishment of systematic management system through accommodation of domestic events.

Close collaboration with large lodging request and other facilities.

Maintain the cost effective but most effective result for housing and lodging management with convenience.



#### **Sales**

America, EU & Oceania Area
June Kim

Asia Pacific & MENA Area Chris Kim

# Operation Dept MICE & Luxury Dept.

Sr. Manager Suzi Nahm

Manager
Sarah Fanzer
Bomyi Lee
Yustina Park
Clara Monica
Jisu Park
Jeongsu Kim
Mia Choi

# Operation Dept Leisure & Group

Sr. Manager Mina Oh

Manager
Alice Kwon
Natasha Kania
Bong Hwa Lee
Hyun Ju Noh
Soo Lee
Kuing

# Operation Dept. Kiosk & Daily

Sr. Manager Joseph Kang

Manager Min Han Luna Kim

# Operation Dept. Housing & Logistic

Sr. Manager
Jung Geok Won
Intern (Since June 1st)
Intern (Since June 1st)
Intern (Since June 1st)



### **Inbound Leisure**

Based on the performance and experience of the past 30 years, we have planned and sold tourism services for people all over the world, including the Americas and Europe, Southeast Asia, and China. We provided ground service from A to Z.

- FIT + Solo
- Group
- Bespoke (Tailor Made)
- Signature Program
- Family Friendly Travel
- Daily + Night Tour
- Shuttle Service
- Tour Desk Kiosk Service







# **MICE**

For the past 20 years, we have served as a professional partner for Strategic Meeting Management and Global Destination Management with superior skills and qualifications than any other company, and successfully conducted events, meetings and events of leading companies around the world.

- Event Design and Production
- Logistics and Transportation
- VIP / Delegate
- Hotel & Venue Sourcing (Venue Selection)
- On-Site Management
- Spouse Program
- Social Program Management (CSR & ESG)
- Translation Services
- Finance Management
- Strategic Meeting Management
- Global Destination Management
- Speaker Management



# Housing & Logistic Bureau

We have been successfully provided Housing, Lodging, Logistic, Pre & Post Tour programs to numerous and countless events and conferences operated for years. We have been trusted by various partners in South Korea.

- Strategic planning and operation of transport vehicle
- Event Manpower management and training
- Accommodation planning
- Reservation management
- Planning and Operation of Participant tour
- Event participant registration process
- Overall event planning and operation
- Dispatch of operation personnel







# **Education and Consulting**

As Korea's best Association Management Company and a pioneer in tourism education, we utilize and share our 30+ years of know-how to students, schools by providing practical certification classes that students can apply immediately to their work.

- Planning and Operating Classes
- Speaker Management
- Special Lecture
- Internship
- MOU with local government entity
- Collaboration with government entity
- Certification
- Association Management
- Language
- Registration of Oversea Associations



# Portfolio & Case Studies



# America & Europe | MICE Events post Pandemic

2023 University of Utah IS Summer Program
 CME Group Quarterly (1st, 2nd) Summit
 Coupang Play Series - Manchester City FC

Official Hospitality & Logistic Provider
 National Geographic Expedition – South Korea

#### World Scout Jamboree 2023 @ Saemangeum

- Official Pre & Post Trip Service Provider for United Kingdom, Netherland
- Accommodation Provider for Denmark, Norway, Germany

Cheil Group Australia Regional Trip to Korea

#### Samsung Galaxy Unpack Event @ Seoul

Official Logistic Provider for Brazil, Mexico,
 Peru, India, Spain

#### Korea Tourism Organization Official FAM Trip Organizer

- Canada Office, Serandipians (Traveller Made) Auckland Baseball Team University of Utah IS Summer Program

CME Group Quarterly (3<sup>rd</sup> & 4<sup>th</sup>) Summit

Siemens SK Regional Manager Meeting @ Jeju

Microsoft Manager Meeting

Formula E Racing Logistic (10 teams out of 11)

National Geographic Expedition – South Korea

World Gas Congress Logistic – Cheniere

Valrhona Chocolate 100<sup>th</sup> Year Celebration Event

Infinieon Country & Regional Manager Meeting

St. Ambrose University Winter Trip to Seoul

Monash University Study Tour

2021 University of Utah IS Summer Program

**2020** Facebook Marketing Partners



# America & Europe | MICE Events before Pandemic

2019 Nivea Partners Conference Seoul Siemens Country Manager Meeting Pegasus Circle Incentive Program Amway Seoul Event IBA Annual Conference Seoul

- Steptoe Cocktail Reception

Organization

- Allen & Overy Coktail Reception Estee Lauder Company Sales Cycle Meeting
- 2018 38th Congress of the Société Internationale d'Urologie 30th AGM International Molybdenum Association 18th International Conference on Atomic Layer Deposition Boral Corporate to Seoul 2018 Discovery Travel Architect Pyeongchang Winter Olympics/Paralympics Official Sponsors: Toyota USA, Toyata Germany, VISA USA, INTEL USA Finland National Ice Hockey Team, US Figure Skating
- 2017 ASPEN Institute Congress
  Experience in Seoul with Aeromexico
  Discover APAC Regional Partner Meeting
  Monash University Exe MBA Seoul
  Axiom Asia Incentive
  Ermenegildo Zegna APAC Regional Retail Summit

2016 Allen & Overy Seoul Office Launching Party
Google Deepmind Challenge Match
Stanford + Connects Seoul
L'OREAL Recherche & Innovation Incentive Program
Rotary International Transportation Logistics
International Council on Archives Congress
Aurora & Enlighten Asia Meeting Gala Dinner
F.I.R.S.T Conference Seoul 2016
ASEM Culture Ministers Meeting
Asia Power Week
Pacific Heart Rhythm Society Scientific Session
Belgium Architect Study Trip 2016

- 2015 Veolia Dinner for World Water Forum
  Babcock & Wilcox Golf Program
  AIA Incentive Travel
  DHL Express APAC Recognition Program
  Global Breast Cancer Conference
  BMW Dixi Club & Mini Escapade
  The 31th International Congress on Occupation Health
  World Allery Congress
  SVIT Summit
- 2014 Gas Tech Conference
  World Policy Conference
  Terry White Chemist Fit to Fight



# Asia & Middle East | MICE Events

India **Samsung** Incentive Tour Malaysia **Allianz** Incentive Tour

| 2023 | Korea-Chinese (Wuxi) Government High-Tech<br>Collaboration Submit @ Seoul, South Korea<br>Global Federal of Chinese Business Women<br>– Foundation of Korean Chapter and Directors<br>Inaugural Ceremony | 2018 | Turkey Turkcell – Business Meeting in Korea<br>Singapore <b>Standard Chartered</b> Incentive Tour<br><b>Turkey President Eurogan</b> and Government Delegation                           |
|------|--|------|--|
| 2022 | World Taekwondo Poomsae Championships @ Goyang - Official Hospitality and Logistic Service Provider  | 2017 | India Architecture Company Incentive Tour India Samsung Incentive Tour Philippines Toyota Incentive Tour   |
| 2020 | Seodaemuen Social Service Committee<br>Summer Research Trip<br>Malaysia AIA Incentive Tour<br>Malaysia Nirvana Incentive Tour  | 2016 | Philippines <b>Advertising Company</b> Incentive Tour<br>Philippines <b>Doctor Group</b> Incentive Tour<br>India <b>POLE Club</b> Incentive Tour<br>Turkey <b>Samsung</b> Incentive Tour |
| 2019 | Indonesia Ceramic Company Incentive Tour Hongkong AIA Incentive Tour Philippines Doctor Incentive India Construction Company Incentive Tour Philippines ALOG/PEAP Incentive                              |      |  |



# **Facebook Marketing Partners**

Client Jack Morton Worldwide

**Event Name Facebook Marketing Partners** 

About the event Marketing Strategies Conference

No. of Participants 200 pax

Services Provided Venue Sourcing, F&B Management and Manpower





# ELC TR APAC SCM 2019

**Client** BCD Singapore (Estee Lauder Company)

Event Name Sales Cycle Meeting - Fall 2019

About the event Estee Lauder (7 brands) Sales Cycle program in Seoul

No. of Participants 450 pax

Services Provided Venue Sourcing, Event Design, Entertainment, F&B Management, VIP program, VIP Lunch, Transportation, Gift

Sourcing (7 different brands) and Manpower





# **Around The World 2019**

**Client** Constellation Journey

**Event Name Around the World 2019** 

**About the event** Big-size leisure program "Around the World" – 6 different countries for 3 weeks (Private Charter)

400 pax

No. of Participants

Services Provided Transportation, Group Activities, Optional Activities, Off-site Restaurant management, Gala Dinner, Venue

Sourcing, F&B Management, Decoration, Entertainment and manpower





# **Amway Seoul Event 2019**

Client Amway USA

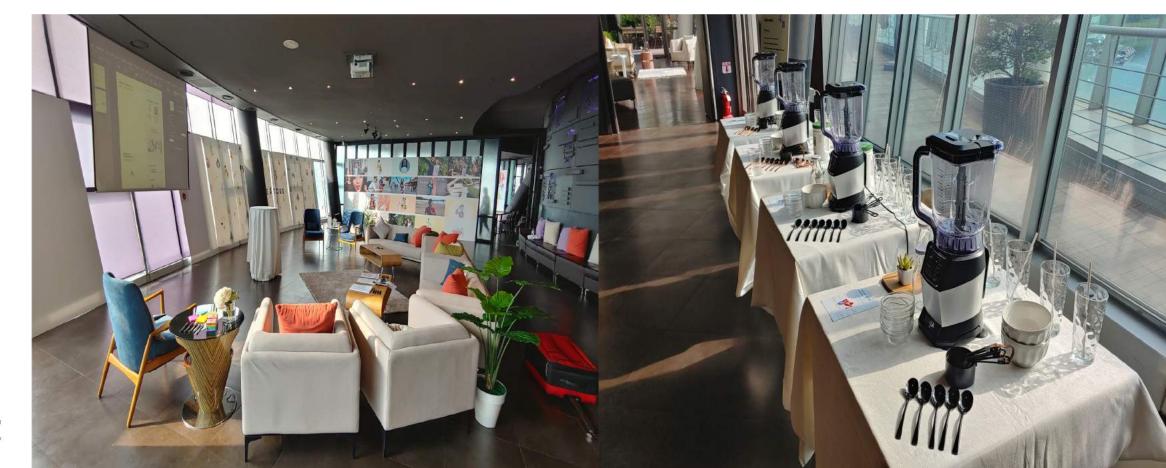
**Event Name** Amway Seoul Event 2019

About the event Amway Business Owner meeting from all over the world with unique theme

No. of Participants 32 pax

Services Provided Venue Sourcing, Event Design & Lunch, Furniture Rental and Set up, Decoration, Transportation, and

Manpower





# Pegasus Circle 2019

**Client** Bank of Singapore

**Event Name** Pegasus Circle 2019

About the event Incentive program for top salesmen from Bank of Singapore

No. of Participants 18 pax

Services Provided Transportation, Group lunch, Tour, Activity, Off-Site Dinner with Entertainment, Gift and Manpower





# Siemens Country Manager Meeting 2019

Client Siemens USA

**Event Name** Siemens Country Manager Meeting 2019

About the event Siemens internal meeting with top-tier country managers from all over the world

No. of Participants 100 pax

Services Provided Venue Sourcing, Event Design & Production for Dinner, Guest Speaker Management, Transportation, Executive

Offsite Dinner and Manpower





# The 34th Partners Conference Seoul 2019

**Client** Beiersdorf Middle East, NIVEA

**Event Name** 

The 34th Partners Conference Seoul 2019

No. of Participants

**Services Provided** 

**About the event** A week-long annual program to reward and inspire the top corporate partners from Middle East Region

90 pax

Hotel Inspections, Venue Sourcing, Event Design & Production for Off-Site Welcome Reception, Dinners &

Awards Dinner, Transportation, Social Program and Manpower





# 38th Congress of the Société Internationale d'Urologie

Client Société Internationale d'Urologie

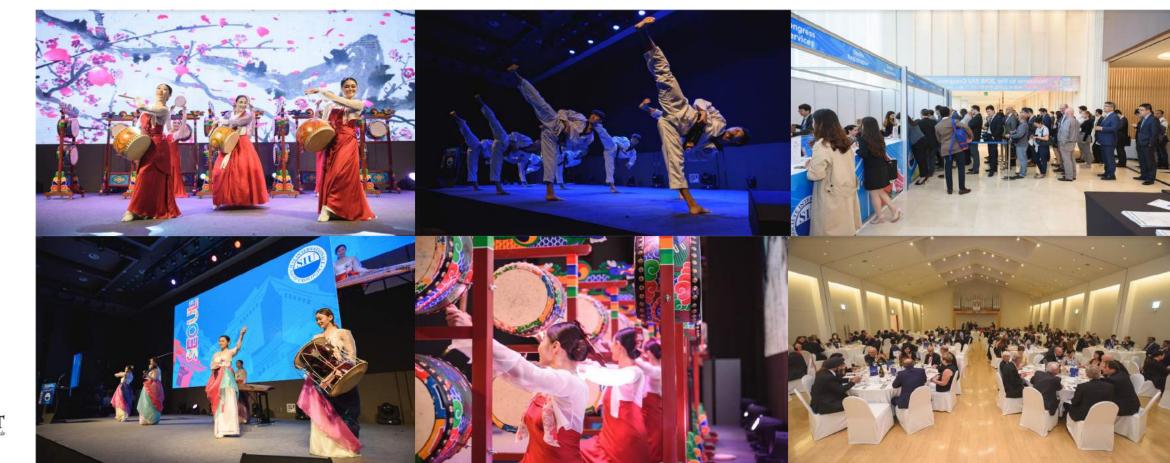
Event Name 38th Congress of the Société Internationale d'Urologie

About the event Conference No. of Participants 1500 pax

Services Provided Hotel Inspections, Off-Site Venue Sourcing, Event Management for President Banquet & BOD dinner,

Transportation Logistics, Local AV/Entertainment/Printing partner management, Managed all channels of

communication (2015-2018)





# Teaching & Learning Conference Korea 2018

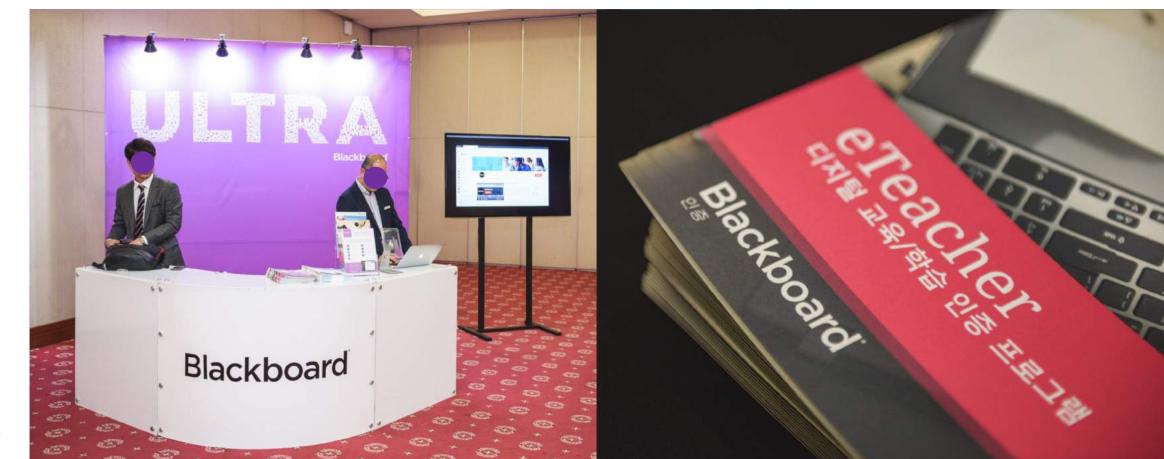
Client Blackboard Inc.

Event Name Blackboard Teaching & Learning Conference Korea 2018

**About the event** Meeting **No. of Participants** 60 pax

Services Provided Venue Sourcing & Management including Booth, X-Banners & Registration Desk Set Up, Branding, Printing, AV,

SI Translation, Photographer, F&B and Man Power, Invitation & RSVP Management





# 30th Annual General Meeting - International Molybdenum Association

**Client** International Molybdenum Association

Event Name 2018 IMOA AGM Dinner

**About the event** Gala Dinner **No. of Participants** 110 pax

Services Provided Venue Sourcing & Management, All aspects of Event Management for Welcome/Gala Events, Transportation

Logistics and Manpower support





# 18th International Conference on Atomic Layer Deposition

Client AVS USA, ALD/ALE 2018

Event Name 18th International Conference on Atomic Layer Deposition

Three-day meeting dedicated to the science and technology of atomic layer deposition

1,200 pax

About the event

No. of Participants

Services Provided Plenary Session & 14 Meeting Room Lay out/Design & Set up, Exhibition Booth & Poster Set up, Registration

Desk, Branding, Printing, F&B, Hospitality and Manpower





# Toyota USA Pyeongchang Winter Olympic and Paralympic 2018

Client MKTG USA – Toyata USA

Event Name Toyota USA Pyeongchang Winter Olympic and Paralympic 2018

About the event Executive programs for both Toyota USA corporation as an Official Sponsor of Pyeongchang Winter Olympic

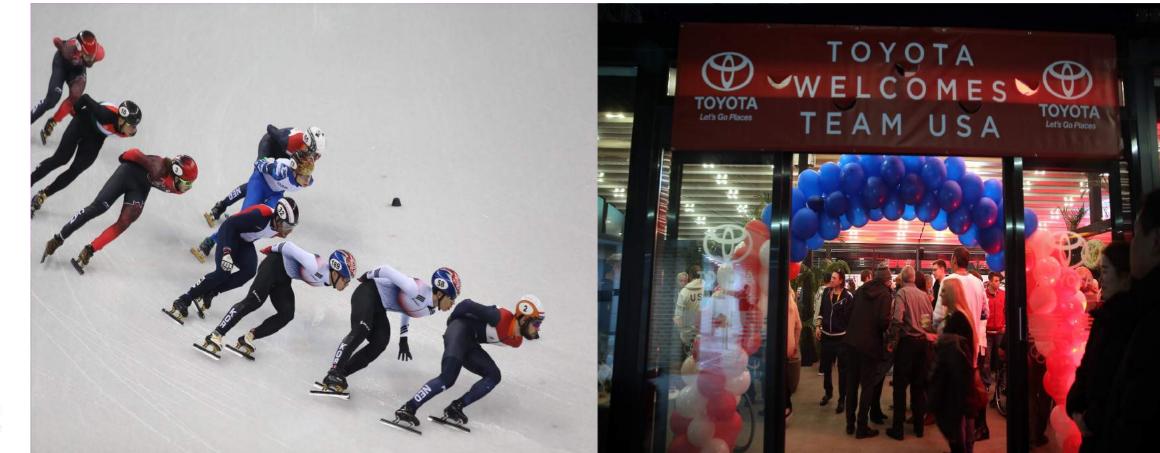
and Paralympic 2018

No. of Participants

60 pax

Services Provided Housing for Staff & VIPs, Housing Furnishment, Venue & Restaurant Management, Athlete Management,

Transportation, VIP Social Program, Olympics Ticket Purchase and Staffing





# VISA - Pyeongchang Winter Olympics 2018

Client VISA Inc. / GMR Sports

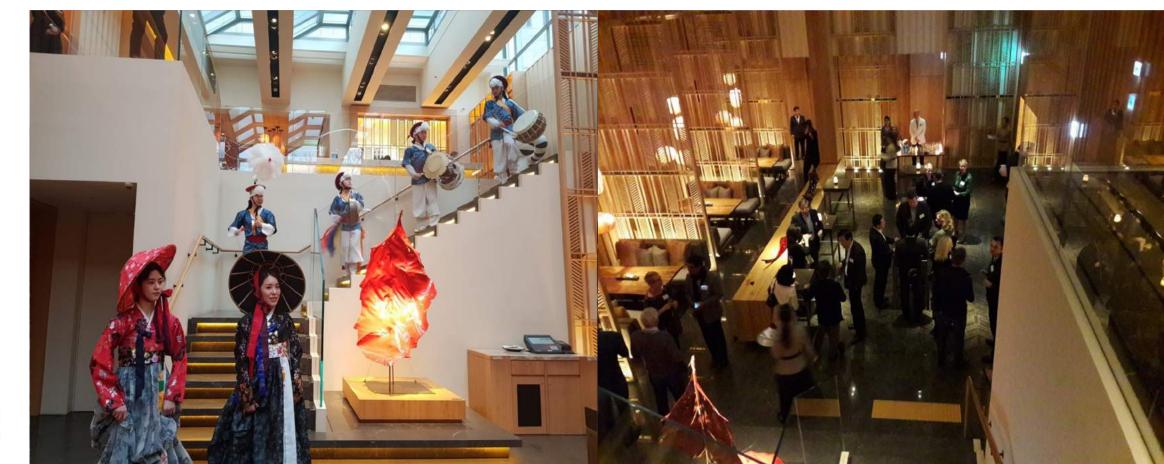
Event Name VISA Hospitality Program – Pyeongchang Winter Olympics 2018

**About the event** Promotional programs for hospitality and for staff

No. of Participants 200 pax

Services Provided Housing for staff & VIPs (Pyeongchang/ Gangneung - daily 200 rooms for 2 month period), Transfers, Venue &

Event Management, Social Program, Staffing and Communication management





# Ermenegildo Zegna APAC Regional Retail Summit

Client CWT Italy

Event Name Zegna APAC Regional Retail Summit

**About the event** 4 Days Conference in Jeju Island

No. of Participants 200 pax

Services Provided Venue Sourcing & Management, AV Production, Entertainment, SI Services, Welcome/Gala Dinner &

Reception, Supplies, Man-Power & Event related services





# DISCOVER APAC Regional Partner Meeting

Client Discover Global Network

**Event Name DISCOVER APAC Regional Partner Meeting** 

About the event APAC regional meeting

No. of Participants 100 pax

Services Provided Off-Site Venue Sourcing, Event Management, Social Program, Manpower, Gifts, Branding & Transportation

Logistics





# Experience in Seoul with Aeromexico 2017

Client Aeromexico

**Event Name** Experience in Seoul with Aeromexico 2017

**About the event** Incentive group to reward VIP clients.

No. of Participants 25 pax

Services Provided Social Program, Transfers, Gala Dinner, Manpower, Branding





# Monash Uni. Exec MBA Seoul

**Client** ATPI Corporate Events

Event Name Monash Uni. Exec MBA Seoul

About the event MBA study group

No. of Participants 60 pax

Services Provided Accommodation, Transportation, Alumni Function





# 28th ANNUAL F.I.R.S.T Conference Seoul 2016

Client FIRST.Org

Event Name 28th ANNUAL F.I.R.S.T. Conference Seoul 2016

**About the event** 5 Day Conference with Pre Event Program and Gala Dinner

No. of Participants 600 pax

Services Provided Venue Sourcing, Meeting Management, Off-Site Gala Event Management, Transfer, Sponsorship, Supplies,

Printings, VIP Gifts, Man-Power & other meeting planning services





# Allergan AURORA & ENLIGHTEN Pharma Meeting

Client Allergan AURORA & ENLIGHTEN

Event Name Allergan AURORA & ENLIGHTEN pharma meeting

**About the event** 3 Days pharma meeting with a Gala dinner

No. of Participants 536 pax

Services Provided Airport Private & Shuttle Services, Gala Dinner & Cocktail Reception,

Dinner Transfer & Shuttle Services, Hospitality Desk & other meeting planning services





# **Rotary International Convention 2016**

**Client** Rotary International

**Event Name Rotary International Convention 2016** 

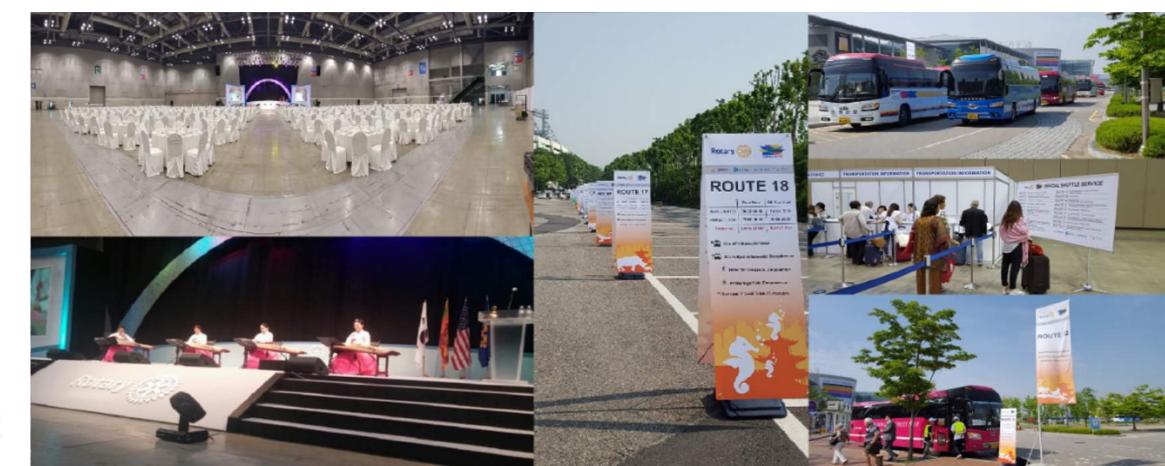
About the event Annual Conference in Korea Exhibition Center

No. of Participants 49,000 pax

Services Provided Official Transportation Logistics Management - 600+ coaches for daily Shuttles to/from 58 hotels to KINTEX, VIP

transfers, VIP Events/entertainment, 300+ temp hire, Branding & Signage production and logistic

paraphernalia





# In2Events - Google DeepMind Challenge Match

Client

Google DeepMind UK

Event Name About the event Google DeepMind Challenge Match AlphaGo VS Lee Sedol

5 Days 'Go' game matches between 18-time world champion Lee Sedol and AlphaGo, a computer Go program developed by Google DeepMind, were held in Seoul with Press Conferences, TV Live Broadcasting and Live YouTube Feed panned out in 10 days period.

No. of Participants Services Provided 400 pax

Hotel & Venue Sourcing, VIP Gala & Award Events, Decor, VIP Transfers, Printing, VIP Gifts, Press Luncheon, Registration Desk, SI Translation & Stenographer services and other meeting & event management services





# Clients & Partners

































































































































# **Corporate Clients**



























'intel







PAREXEL.































Cheil





**TOYOTA** 

































# Thank You Kim's M&T

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